

For website:

## SALES CONDITIONS CHAMELEON RESOURCES

### General

1. In these conditions, the term **supplier** means: 'Chameleon Resources, TIN number 103535064'.
2. In these conditions, the term **client**: 'each physical or legal person that has entered into an agreement with Chameleon Resources or that wishes to do so as well as its representative(s), authorised agents(s) and/or successors in title.
3. In these conditions, 'in writing' means a printed document (hard copy) or electronic transmission (soft copy).
4. Chameleon Resources authorised signatures are those of the managing director and the creative director.
5. Any provisions varying from these general conditions are valid subject to the explicit, written agreement of Chameleon Resources. Varying provisions are only applicable to the offer, instructions, delivery, agreement or actions they relate to.

### Sales

1. Goods once sold will not be retaken nor can they be exchanged without prior arrangement.
2. Any goods to be retaken and/or exchanged should be presented within ten working days from the date of sale and accompanied by the original proof of sale.
3. Only goods not damaged and/or stained will be eligible for refund and/or exchange.
4. Chameleon Resources will organise a quotation and indicate estimated delivery time.
5. Client will review quotation and notify supplier in writing of acceptance, requiring any modification or its entire rejection. Once the quotation is confirmed by the client the order becomes irrevocable.
6. Supplier will not be held responsible for the (temporary) non-availability of any of the ordered goods.
7. In the event of faults in the goods supplied or in the event of losses, injury or damage attributable to faulty or failing goods, the liability of Chameleon Resources shall in all cases be limited to the cost of repair or replacement of the aforesaid goods.
8. Complaints about the incorrect execution of pro-forma orders must be submitted to supplier in writing within eight working days of receipt of the goods.

### Payment

1. Payment should be received within 15 working days.
2. Any other terms should be agreed on by the supplier and the client and will always be confirmed by a written confirmation.

### Property transfer

1. Goods remain full property of supplier until client has paid total invoiced amount. For that reason, clients will keep goods in original condition until final payment has been made. If clients do not fulfil their financial duties, supplier will proceed into legal action to recover supplied items. Any related costs will be at charge to the client. Transfer of property to client will only take place after full payment.

#### Market restriction

1. Chameleon can not be held responsible for non supply of one or more goods due to imposed market restrictions.
2. Supplier will notify the client of any market restrictions at the earliest opportunity.

#### Corruption

1. Chameleon Resources has a zero tolerance policy in matters of corruption.

#### Final conditions

1. The most recent document will apply
2. Rwandan commercial legislation applies to these conditions.

Kigali, 14-04 2016